

Terms and Conditions for Bed and Breakfast at Weston House, Bampton, Devon.  
13 July 2014

We look forward to welcoming you to Weston House. **When you make your booking you are entering into an agreement with us, and are accepting our terms and conditions of booking.** Please read these below.

*Arrival and departure*

Check in is available from 4pm to 9pm (16:00 to 21:00) on the day of arrival. If you expect to arrive outside those times, please confirm with us before you travel. We ask that you vacate your room by 10:30am on the morning of departure.

*Bookings*

Your booking can be secured in a number of ways:

- Credit or debit card payment for the cost of the first night's stay, or
- A cheque or bank transfer for the cost of the first night's stay. We will supply our bank account details on request. We will send confirmation once the funds are cleared to our bank account. If a cheque is returned, we will cancel the booking and seek recovery of bank charges.
- On line bookings are secured by on line full or part payment at the time of the booking.

*Cancellation by the guest*

If you cancel up to two weeks before the scheduled arrival date, we will refund your deposit, less 10% to cover card charges and other admin costs.

If the booking is cancelled less than two weeks before scheduled arrival, or if any or all of the guests fail to arrive, for whatever reason including illness, we will only make a refund if we are able to relet the room.

**We suggest that you take out suitable insurance to cover the risk of cancellation.**

*Cancellation by us*

If we have to cancel a booking we will contact you immediately. Any payments made will be refunded in full. If you wish, we will try to book you into another local bed and breakfast in a similar standard of room. If this is more expensive than Weston House, we will pay the difference for the first night of your stay. Our liability will not extend beyond this.

*Car Parking*

There is no car park at Weston House. Parking is available in the public car park in Bampton, about 50m from the house. Cars parked there are at the owners' risk.

*Change of room*

If you book a specific room and that room becomes unusable due to circumstances beyond our control, we reserve the right to transfer the booking to another room.

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*Damage and breakages*

Please take care of our home. You are responsible for any damage or breakages which you cause to the accommodation and its contents. Please tell us as soon as any damage or breakage occurs, especially if you accidentally spill something – it's much easier and cheaper to clean if we know what it is and act quickly. We do not normally charge for breakages, but we reserve the right to charge for replacement, repair or making good if the damage is significant.

*Data*

Some of the data gathered in the course of a booking may be held on computer. We would like to hold this data after your visit so we can inform you of future offers. If you would prefer us not to hold this information please let us know.

*Keys*

You are able to come and go as you wish during your stay, using the key given to you when you register on arrival. We are only able to supply one key per room. If the key is not returned at the end of the stay we make a charge of £10.

*Liability*

We do not accept any liability for any damage loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by negligence on our part.

*Lost property*

We are happy to return items left behind, but there will be a charge to cover the costs of packaging and postage.

*Missing items*

We reserve the right to charge for any items missing following your stay.

*Payment*

Payment of any balance is due on the morning of departure and we accept debit and some credit cards and cash.

*Pets*

Unfortunately, we cannot accommodate pets at Weston House.

*Prices*

Prices may change at any time, but this will not affect bookings already made.

*Smoking*

Smoking is NOT permitted within any part of Weston House. Please note that offending guests may be asked to leave immediately and may be liable to pay the costs of professional cleaning of any rooms and any outstanding balance due for nights booked but not taken through early departure.

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*Termination policy*

We reserve the right, at our discretion, to terminate without notice an individual's stay when deemed necessary through unacceptable behaviour or as a result of actions likely to offend or endanger others. In these circumstances any sums outstanding will be charged, including any outstanding balance due for nights booked but not taken due to the termination of the stay.

*WiFi*

If you use our WiFi service you agree to all the terms below: if you do not agree to all of them, please do not use the WiFi.

- You agree that use of this service is a privilege and not a right.
- You agree that you are fully responsible for your activities while using the service (including for any content, information and other materials you access or transmit), and that you bear all risks regarding use of the service.
- You agree not to use the service to engage in any unlawful or harmful conduct, violate another party's intellectual property privacy or other rights, or otherwise interfere with the operation, use or enjoyment of any service, system or other property.
- You are responsible for your security and privacy. You acknowledge that we make no assurance that your communications and activities will remain private or secure, and you agree that we have no responsibility in this regard.
- You acknowledge and agree that the WiFi service is provided 'as is', 'with all faults' and 'as available'. We may amend or withdraw the service at any time and for any reason.